

United States Postal Service®

INDUSTRYALERT

October 23, 2019

***PostalOne!* System Release 49.2.0.1 – October 22**

On Tuesday, **October 22**, 2019, the United States Postal Service implemented the following software update:

- *PostalOne!* System Release 49.2.0.1

PostalOne! System Release 49.2.0.1 was an expedited release that updated Mail.dat and Mail.XML processing to resolve an issue which prevented eDocs from generating the applicable Informed Delivery incentive discount. This issue was a result of a reporting change implemented during *PostalOne!* System Release 49.2.0.0 last Sunday, October 20.

This reporting change inadvertently impacted the ability for eDoc campaign submissions to claim the Informed Delivery incentive. Prior to the resolution of this issue, impacted campaign submissions failed to generate the Informed Delivery incentive discount, and did not generate a warning with an explanation of the failure. Users may have received internal errors on the Mail.dat client, and/or received a report of erroneous “PI 0 0” records within the dashboard. A review of impacted statements is underway to determine warranted refunds.

Reference PostalPro for *PostalOne!* System Release 49.2.0.1 Release

Notes: https://postalpro.usps.com/POSystemRelease49_2_0_1

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (1-800-522-9085).

We apologize for any inconvenience.

###

Please visit us on the USPS [Industry Outreach](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Marketing
To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request.

Privacy Notice: For information regarding our privacy policies, visit www.usps.com/privacypolicy